



### **Ordinance 7.0223 - Water Turned off for Non-payment**

The City Auditor has the authority to order the turning off of the water supply for non-payment of any of the bill, and may direct the Public Works Superintendent to perform this duty. The City Auditor shall establish a procedure, approved by the City Council, for turning off the water supply. No person, other than the City Auditor, shall order the water turned back on. The City Auditor may designate the Public Works Superintendent to act in the absence of the City Auditor.

#### **Procedure for turning of water supply for non-payment that was decided by the Cando City Council at the January 3, 2023 meeting:**

- After 45 days delinquent on a water bill, the City Auditor will instruct the Public Works Supervisor to hang a red tag and assess a \$50 fee on the property indicating that payment IN FULL (bill and fee) is required within 15 calendar days or the water will be shut off. (Minimum rates will continue to accrue) If after 15 calendar days the bill is not paid IN FULL, the water will be shut off and remain off until the time full payment is received. (Minimum rates will continue to accrue) The bill must be paid IN FULL before the water is restored. If the full amount is paid before disconnection, the resident will receive \$25 back as a credit to their account.